

Common problems and solutions for users

CONTENT

1. How to enter the CLI command mode ?	4
2. How to modify the following web page and display IOTSERVICE device name ?	6
3. How to modify the host name displayed on the router DHCP client ?	8
4. How to modify the HF2211 device as a static IP address ?	10
5. How to save the modified parameters as factory parameters ?	12
6. CAN PING equipment IP but why not open WEB configuration page ?	14
7. After setting the static IP of the device, but forget the parameters set before the device and the network environment has changed, how to restore ?	15
8. How to upgrade the program ?	16
9. Why IOTSERVICE tool can not find the device ?	18
10. Why RS232 can not communicate ?	19
11. Why RS232 flow control function can not be used ?	19
12. Why RS232 can communicate, but RS485 can not communicate ?	20
13. How to enable STA mode roaming function of HF2211 ?	20
14. How to hide the HF2211 AP hotspot ?	21
15. How to set the heartbeat packet (send data regularly) function ?	22
16. VPN mode 1 to many tests	24
17. Hw to make IOTSERVICE start automatically?	26

The list of currently supported products is as follows

Super Ethernet Port Product :

Product Name	Eport-E10	Eport-E20	Eport-E30	Eport Pro-EP10	Eport Pro-EP20
Product Picture					

Ethernet Serial Server Product :

Product Type	HF5111B	HF5142B	HF5111A	HF5142A
Product Name				

Wi-Fi Serial Server Product :

Product Type	Wport-W10	Wport-W20	HF2211	HF2221
Product Name				

3G、4G Serial Server:

Product Type	HF2321	HF2421
Product Name		

Remote IO Controller Class:

Product Type	HF6108	HF6208	HF6508
Product Name			

1. HOW TO ENTER THE CLI COMMAND MODE ?

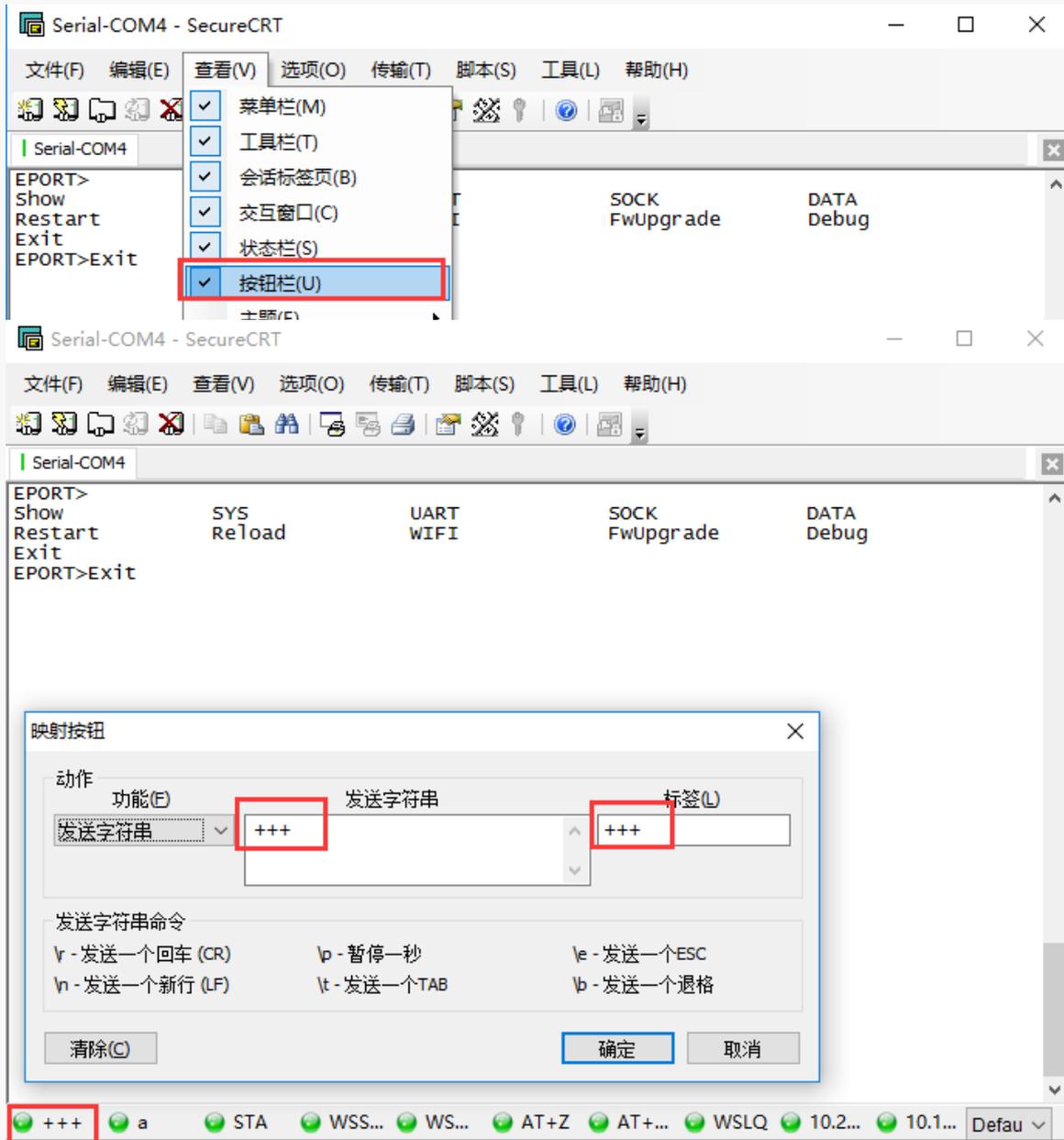
answer : a) serial mode.

Steps 1 : Download SecureCRT Tool :

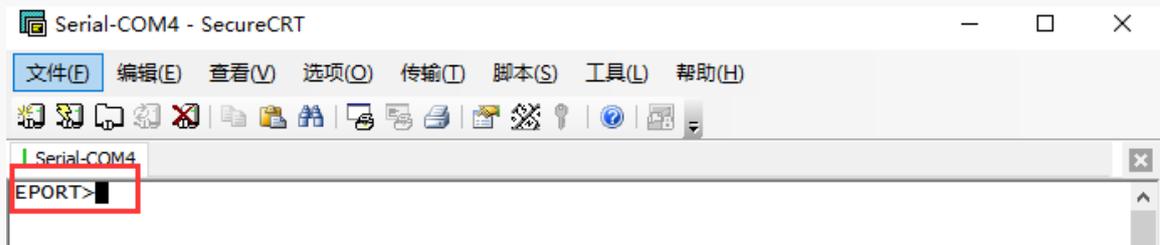
http://gb.hi-flying.com/download_detail_dc/downloadsId=22.html

Steps 2 : Set the actual device serial parameters, baud rate and so on.

Steps 3 : Button bar to add "+++" button command.



Steps 4 : UI shows "EPORT>" which means module has entered the CLI command mode.

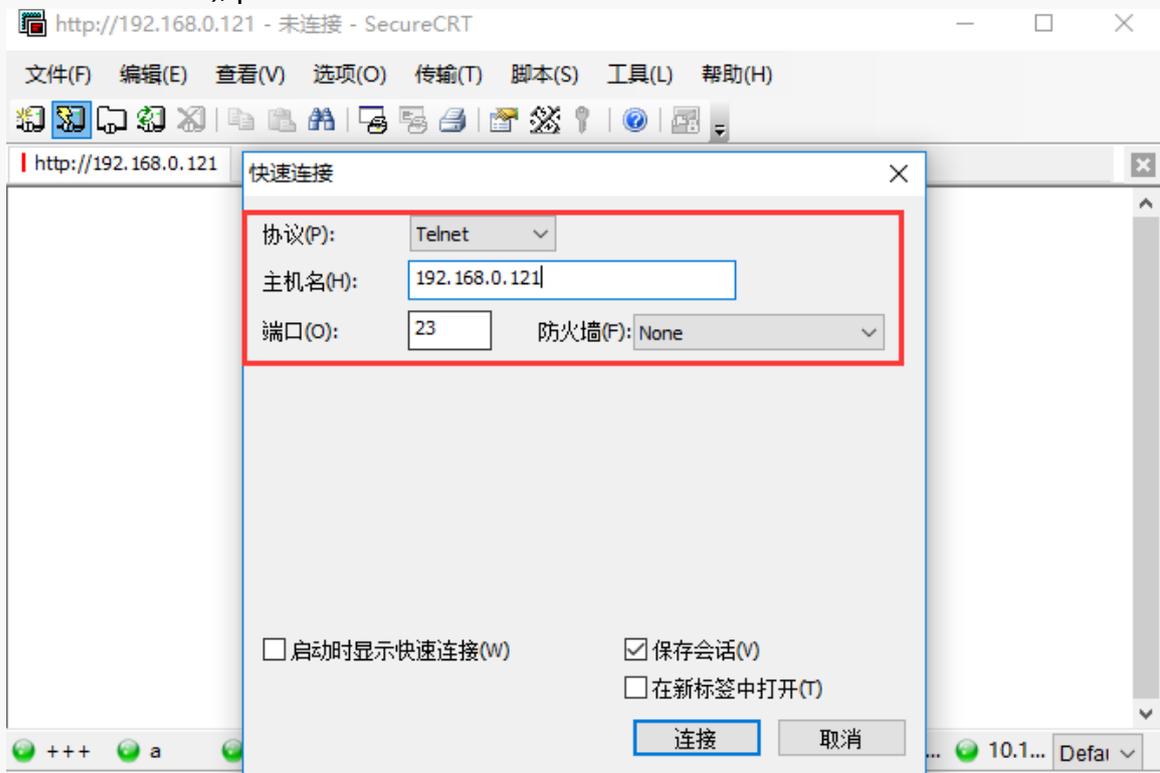


Note:

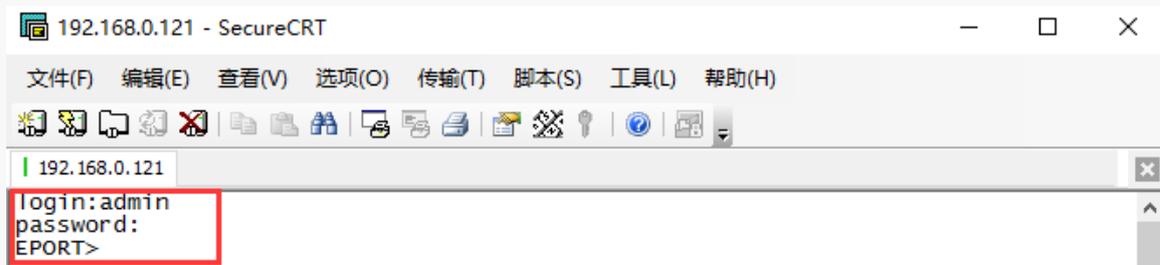
Any serial port tools which can be sent "+++" must be a continuous packet of data, before and after can not have other data (such as enter and newline characters).

b) Telnet Mode.

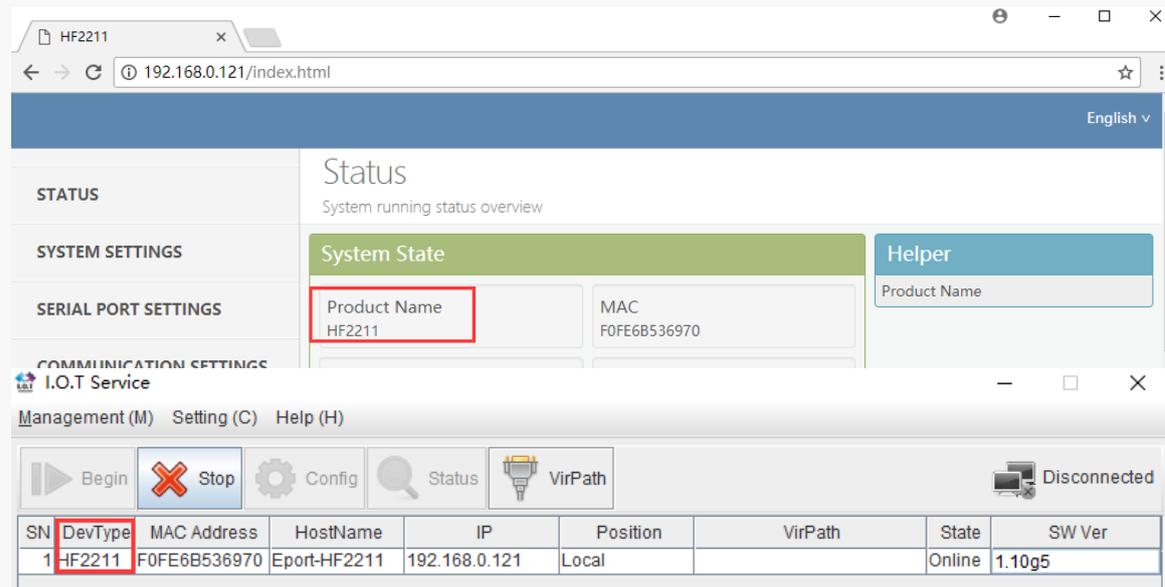
Steps 1 : Input the IP address of the device (IP address can be searched by IOTService tool), port 23.



Steps 2 : The default login name and password are both admin, then it shows "EPORT> " which means module has entered the CLI command mode



2. HOW TO MODIFY THE FOLLOWING WEB PAGE AND DISPLAY IOTSERVICE DEVICE NAME ?



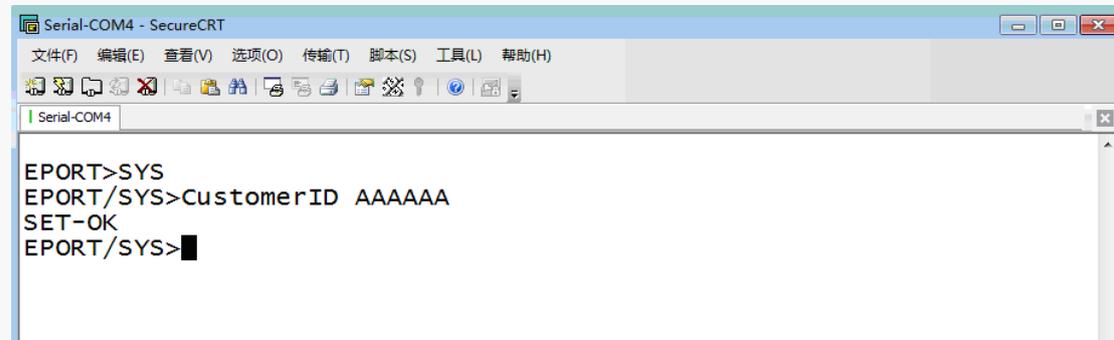
The screenshot shows a web browser window displaying the IOT Service status page. The 'Product Name' field is highlighted with a red box and contains the value 'HF2211'. Below the browser window, a table shows the device details:

SN	DevType	MAC Address	HostName	IP	Position	VirPath	State	SW Ver
1	HF2211	F0FE6B536970	Eport-HF2211	192.168.0.121	Local		Online	1.10g5

Answer : Modify by Cli instruction.

Steps 1 : Enter Cli instruction mode.

Steps 2 : Enter the following directory to modify the CustomerID to a custom value (available in the Cli command mode tab to display available commands or fill command, the command is case sensitive).



```

EPORT>SYS
EPORT/SYS>CustomerID AAAAAA
SET-OK
EPORT/SYS>
  
```

Results show :

Restart the tool or refresh the page to see the effect.



The screenshot shows the IOT Service web page after the modification. The 'DevType' field is highlighted with a red box and contains the value 'AAAAAA'. Below the browser window, a table shows the updated device details:

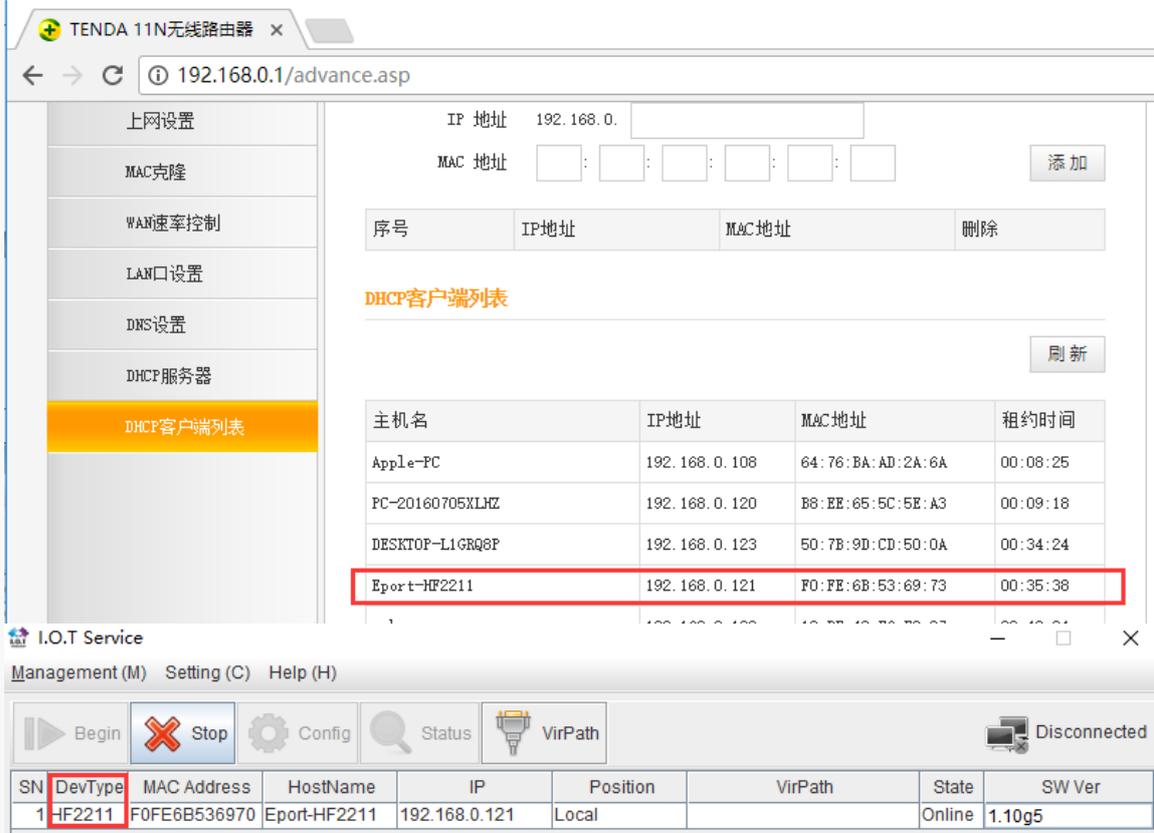
SN	DevType	MAC Address	HostName	IP	Position	VirPath	State	SW Ver
	AAAAAA	F0FE6B536970	Eport-HF2211	192.168.0.121	Local		Online	1.10g5

← → ↻ ⓘ 192.168.0.121/index.html ☆ ⋮

English ▾

STATUS	<h2>Status</h2> <p>System running status overview</p>		
SYSTEM SETTINGS	<h3>System State</h3>		
SERIAL PORT SETTINGS	<table border="1"><tr><td>Product Name AAAAAA</td><td>MAC F0FE6B536970</td></tr></table>	Product Name AAAAAA	MAC F0FE6B536970
Product Name AAAAAA	MAC F0FE6B536970		
	<h3>Helper</h3> <p>System running status overview</p>		

3. HOW TO MODIFY THE HOST NAME DISPLAYED ON THE ROUTER DHCP CLIENT ?



The screenshot shows the 'DHCP客户端列表' (DHCP Client List) page of a TENDA 11N wireless router. The interface includes a sidebar with navigation options like '上网设置', 'MAC克隆', 'WAN速率控制', 'LAN口设置', 'DNS设置', 'DHCP服务器', and 'DHCP客户端列表'. The main area displays a table of DHCP clients. The entry 'Eport-HF2211' is highlighted with a red box.

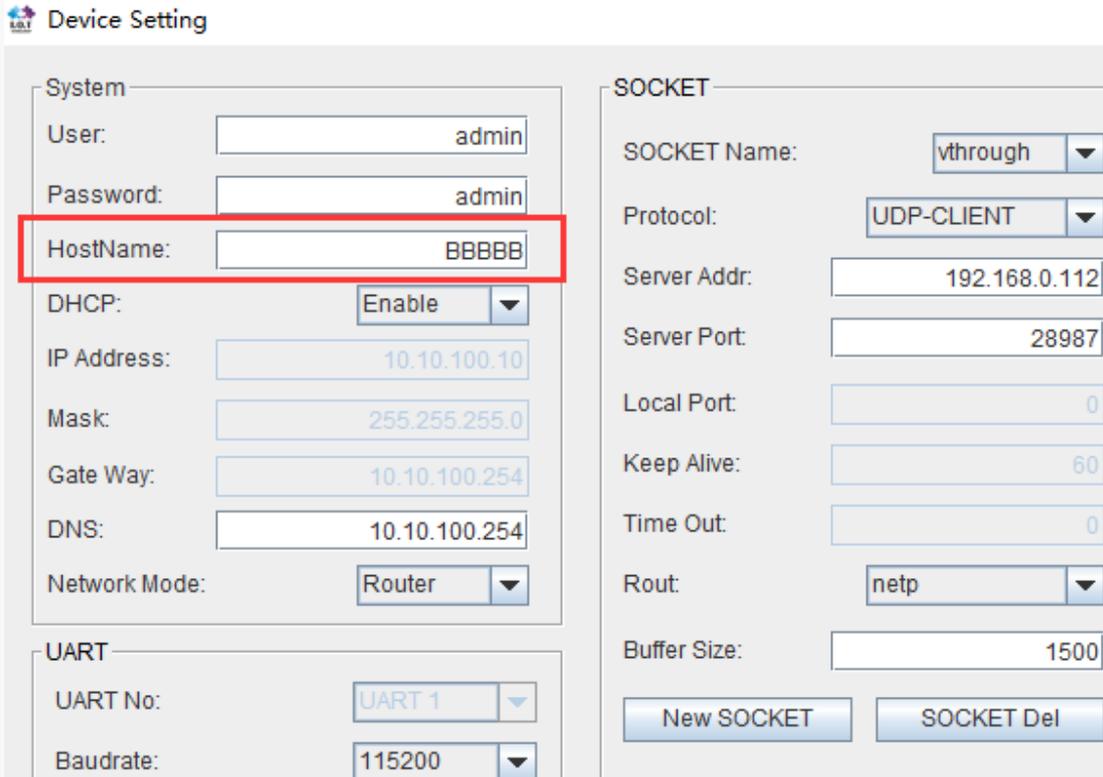
序号	IP地址	MAC地址	删除
DHCP客户端列表			
<input type="button" value="刷新"/>			
主机名	IP地址	MAC地址	租约时间
Apple-PC	192.168.0.108	64:76:BA:AD:2A:6A	00:08:25
PC-20160705XLHZ	192.168.0.120	B8:EE:65:5C:5E:A3	00:09:18
DESKTOP-L1GRQ8F	192.168.0.123	50:7B:9D:CD:50:0A	00:34:24
Eport-HF2211	192.168.0.121	F0:FE:6B:53:69:73	00:35:38

Below the table, there is a table with columns: SN, DevType, MAC Address, HostName, IP, Position, VirPath, State, SW Ver. The entry for 'Eport-HF2211' is also highlighted with a red box.

SN	DevType	MAC Address	HostName	IP	Position	VirPath	State	SW Ver
1	HF2211	F0FE6B536970	Eport-HF2211	192.168.0.121	Local		Online	1.10g5

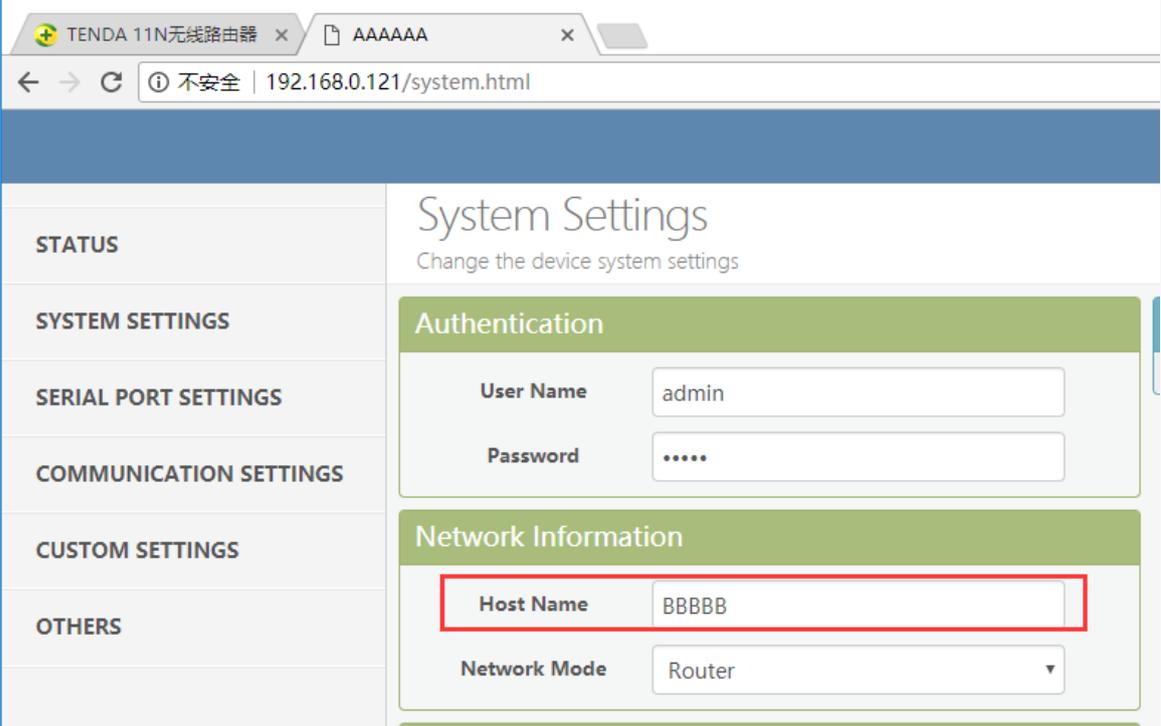
Answer : Through IOTService tools or Web pages.

a) IOTService Tools



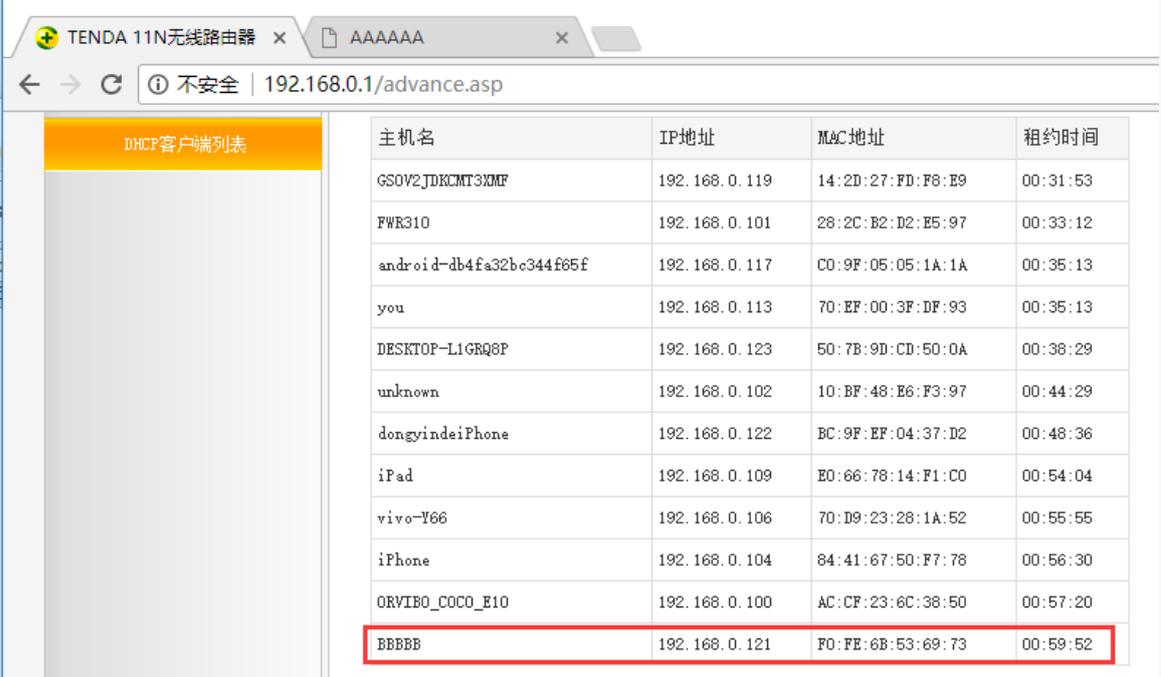
The screenshot shows the 'Device Setting' page of the IOTService tool. The 'System' tab is active, and the 'HostName' field is highlighted with a red box and contains the value 'BBBBB'. Other fields include User (admin), Password (admin), DHCP (Enable), IP Address (10.10.100.10), Mask (255.255.255.0), Gate Way (10.10.100.254), DNS (10.10.100.254), and Network Mode (Router). The 'SOCKET' section shows SOCKET Name (vthrough), Protocol (UDP-CLIENT), Server Addr (192.168.0.112), Server Port (28987), Local Port (0), Keep Alive (60), Time Out (0), Rout (netp), and Buffer Size (1500). There are buttons for 'New SOCKET' and 'SOCKET Del'.

b) Web Pages



Results show :

Restart the device after setup, login to the router to view the device hostname.



主机名	IP地址	MAC地址	租约时间
GSOV2JDKCMT3KMF	192.168.0.119	14:2D:27:FD:F8:E9	00:31:53
FWR310	192.168.0.101	28:2C:B2:D2:E5:97	00:33:12
android-db4fa32bc344f65f	192.168.0.117	C0:9F:05:05:1A:1A	00:35:13
you	192.168.0.113	70:EF:00:3F:DF:93	00:35:13
DESKTOP-L1GRQ8P	192.168.0.123	50:7B:9D:CD:50:0A	00:38:29
unknown	192.168.0.102	10:BF:48:E6:F3:97	00:44:29
dongyindeiPhone	192.168.0.122	BC:9F:EF:04:37:D2	00:48:36
iPad	192.168.0.109	E0:66:78:14:F1:C0	00:54:04
vivo-Y66	192.168.0.106	70:D9:23:28:1A:52	00:55:55
iPhone	192.168.0.104	84:41:67:50:F7:78	00:56:30
ORVIBO_COCCO_E10	192.168.0.100	AC:CF:23:6C:38:50	00:57:20
BBBBB	192.168.0.121	F0:FE:6B:53:69:73	00:59:52

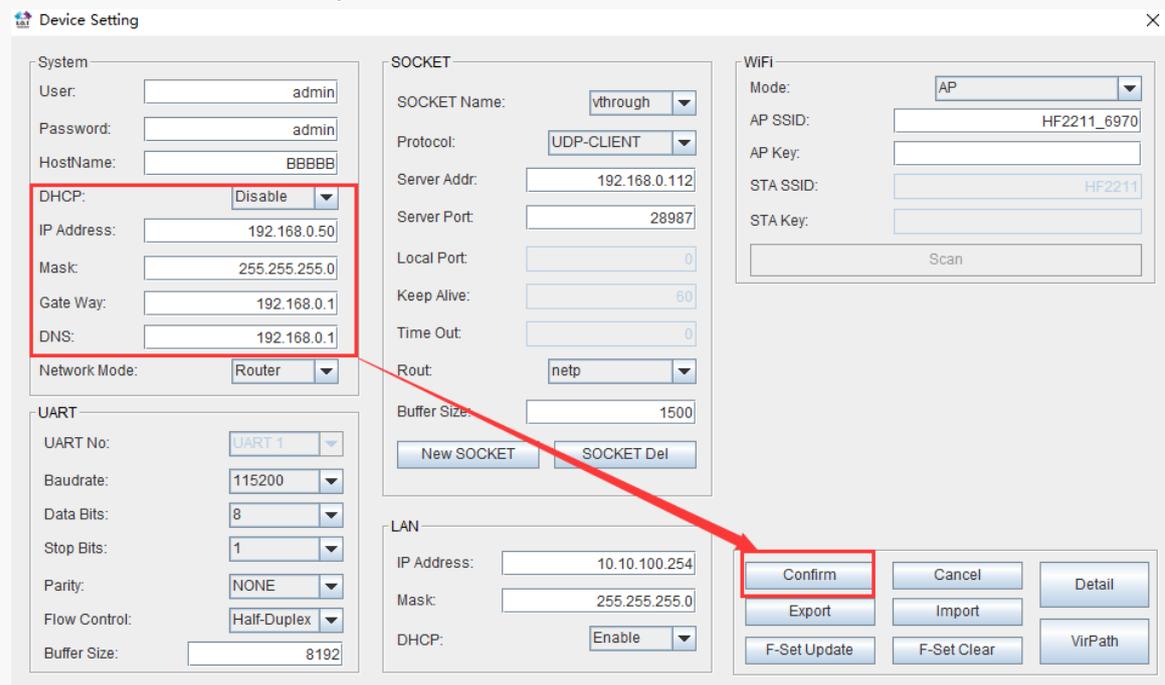
4. HOW TO MODIFY THE HF2211 DEVICE AS A STATIC IP ADDRESS ?

Answer : Through IOTService tools or Web pages which is similar to other industrial products.

a) IOTService TOOLS

Steps 1 : HF2211 Ethernet interface directly connected to the router LAN port, PC is also connected to the router.

Steps 2 : Open the IOTService tool to modify the configuration, restart after the modification is effective.



The screenshot shows the 'Device Setting' window with the following configuration:

- System:** User: admin, Password: admin, HostName: BBBBBB, DHCP: Disable, IP Address: 192.168.0.50, Mask: 255.255.255.0, Gate Way: 192.168.0.1, DNS: 192.168.0.1, Network Mode: Router.
- SOCKET:** SOCKET Name: vthrough, Protocol: UDP-CLIENT, Server Addr: 192.168.0.112, Server Port: 28987, Local Port: 0, Keep Alive: 60, Time Out: 0, Rout: netp, Buffer Size: 1500.
- LAN:** IP Address: 10.10.100.254, Mask: 255.255.255.0, DHCP: Enable.
- WIFI:** Mode: AP, AP SSID: HF2211_6970, AP Key: (empty), STA SSID: HF2211, STA Key: (empty).
- UART:** UART No: UART 1, Baudrate: 115200, Data Bits: 8, Stop Bits: 1, Parity: NONE, Flow Control: Half-Duplex, Buffer Size: 8192.

The 'Confirm' button in the LAN section is highlighted with a red box, and a red arrow points from the DHCP section to it.

b) Web Pages

Steps 1 : WIFI connects to HF2211 device hotspot, hotspot name starts with "HF2211_".

Steps 2 : Input IP "10.10.100.254" in browser, restart the following modified WAN parameters.

STATUS

SYSTEM SETTINGS

SERIAL PORT SETTINGS

COMMUNICATION SETTINGS

CUSTOM SETTINGS

OTHERS

System Settings

Change the device system settings

Authentication

User Name:

Password:

Network Information

Host Name:

Network Mode:

WAN Settings

DHCP	<input type="checkbox" value="OFF"/>
WAN IP	<input type="text" value="192.168.0.50"/>
Subnet Mask	<input type="text" value="255.255.255.0"/>
Gateway	<input type="text" value="192.168.0.1"/>
DNS	<input type="text" value="192.168.0.1"/>

Helper

Web login username

Note:

You can also use the network cable directly connected to the PC and HF2211, but the HF2211 network port with different wireless operating mode IP address will be different (AP mode network port is LAN port, direct connection LAN IP is 10.10.100.254 , STA mode network port is WAN port, directly connected with Auto IP: 169.254.173.207).

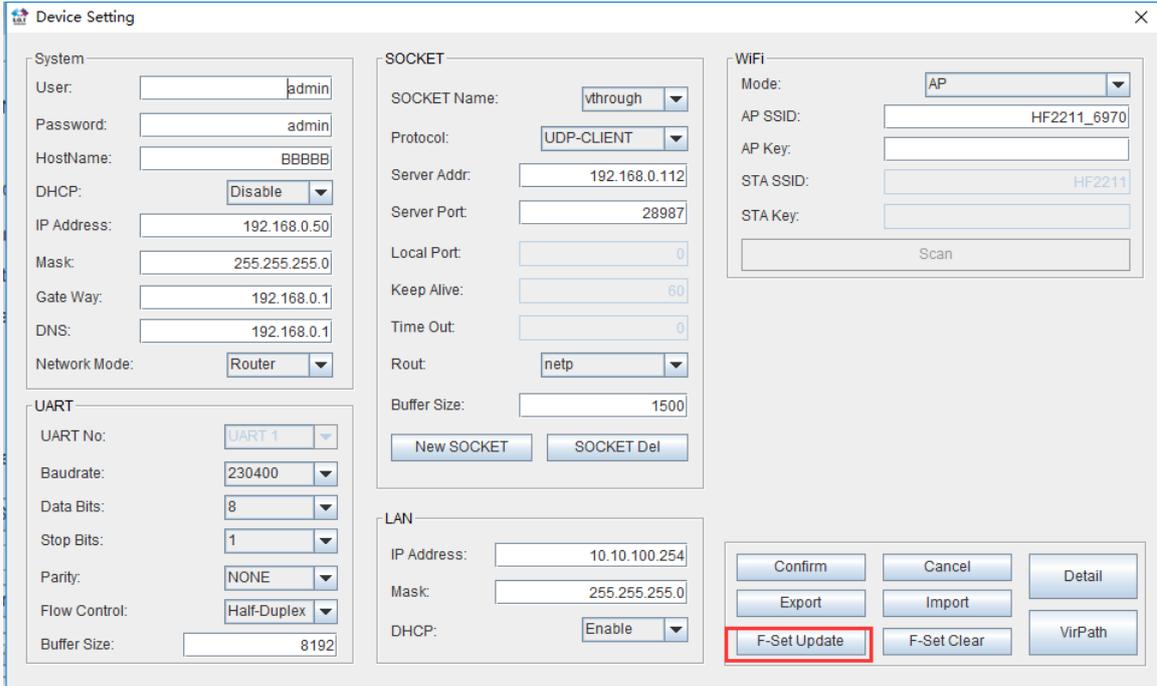
Results show :

SN	DevType	MAC Address	HostName	IP	Position	VirPath	State	SW Ver
1	AAAAAA	F0FE6B536970	BBBBB	192.168.0.50	Local		Online	1.10g5

5. HOW TO SAVE THE MODIFIED PARAMETERS AS FACTORY PARAMETERS ?

Answer : Through the IOTService tool or web page factory parameters save function, so that even after the factory reset to restore the current saved parameters, otherwise it will restore the most primitive parameters of the device.

a) IOTService Tools

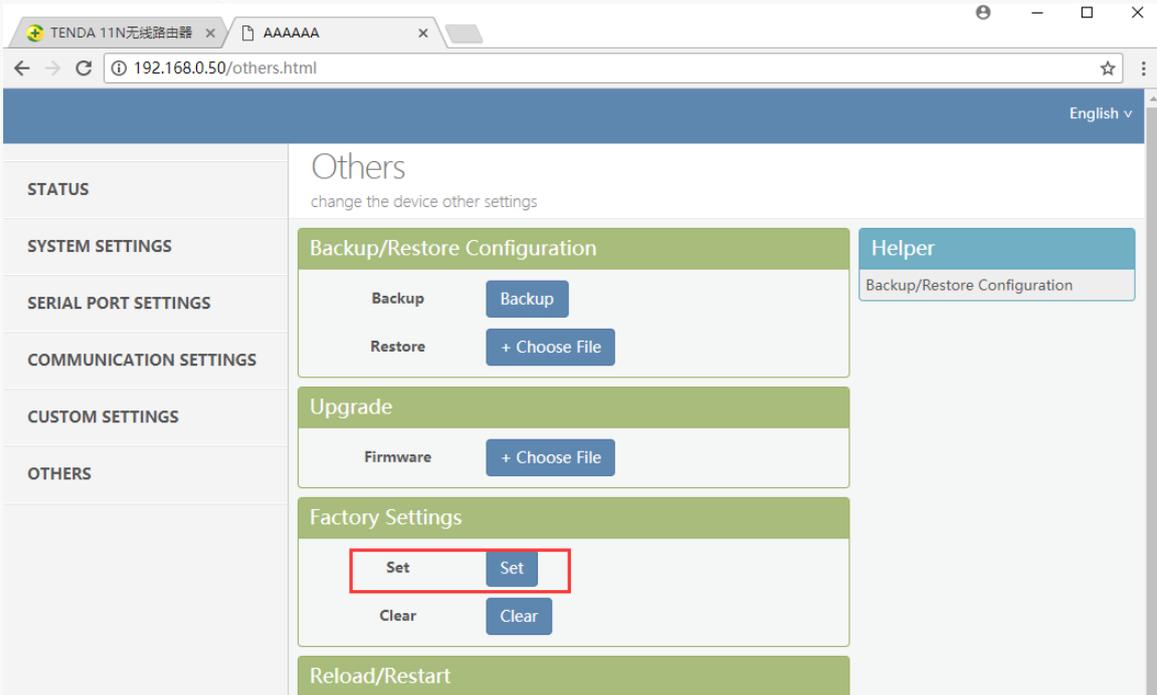


The screenshot shows the 'Device Setting' window with several configuration panels:

- System:** User: admin, Password: admin, HostName: BBBB, DHCP: Disable, IP Address: 192.168.0.50, Mask: 255.255.255.0, Gate Way: 192.168.0.1, DNS: 192.168.0.1, Network Mode: Router.
- SOCKET:** SOCKET Name: vthrough, Protocol: UDP-CLIENT, Server Addr: 192.168.0.112, Server Port: 28987, Local Port: 0, Keep Alive: 60, Time Out: 0, Rout: netp, Buffer Size: 1500. Buttons: New SOCKET, SOCKET Del.
- WiFi:** Mode: AP, AP SSID: HF2211_6970, AP Key: (empty), STA SSID: HF2211, STA Key: (empty). Button: Scan.
- UART:** UART No: UART 1, Baudrate: 230400, Data Bits: 8, Stop Bits: 1, Parity: NONE, Flow Control: Half-Duplex, Buffer Size: 8192.
- LAN:** IP Address: 10.10.100.254, Mask: 255.255.255.0, DHCP: Enable.

At the bottom right, there are buttons for Confirm, Cancel, Detail, Export, Import, F-Set Update (highlighted with a red box), F-Set Clear, and VirPath.

b) Web Pages



The screenshot shows the 'Others' page of the Tenda 11N wireless router web interface. The page title is 'Others' and the subtitle is 'change the device other settings'. The page is divided into several sections:

- Backup/Restore Configuration:** Backup (Backup button), Restore (+ Choose File button).
- Upgrade:** Firmware (+ Choose File button).
- Factory Settings:** Set (Set button, highlighted with a red box), Clear (Clear button).
- Reload/Restart:** (Section header, no buttons visible).

The left sidebar contains navigation links: STATUS, SYSTEM SETTINGS, SERIAL PORT SETTINGS, COMMUNICATION SETTINGS, CUSTOM SETTINGS, and OTHERS.

Note :

The saved factory parameters can also be cleared by the Clear button.

6. CAN PING EQUIPMENT IP BUT WHY NOT OPEN WEB CONFIGURATION PAGE ?

Answer : There may be the following situations.

a) Upgrade the new program but did not update the corresponding page, the latest firmware and web page upgrade file can contact Hi-flying, enter IP / hide.html login to the internal web page, the first [select file] to upgrade the application, the second [Select File] to upgrade external web pages.



b) Browser version, the device supports IE10, Chrome, Firefox and other browsers, but does not support 360 browser, IE version less than 10. Because some versions do not support, Google Chrome is optimally recommended.

7. AFTER SETTING THE STATIC IP OF THE DEVICE, BUT FORGET THE PARAMETERS SET BEFORE THE DEVICE AND THE NETWORK ENVIRONMENT HAS CHANGED, HOW TO RESTORE ?

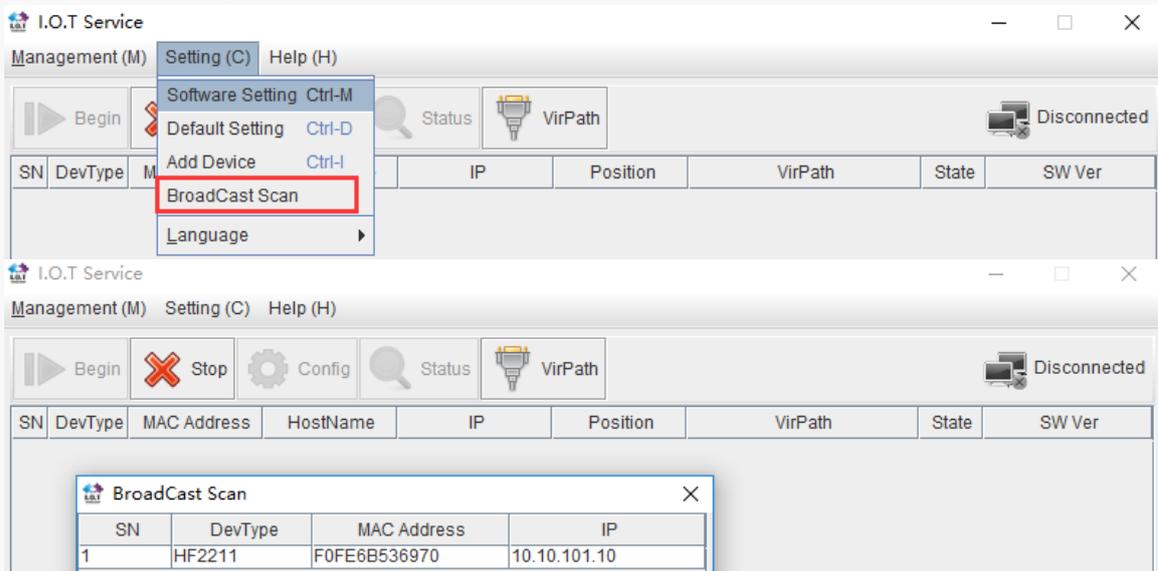
Answer : There are several ways.

a) Long press the device's Reset button for more than 3 seconds until release, which will restore the factory settings, the device will automatically restart.

b) The serial port enters Cli order, Reload resumes the factory setting.



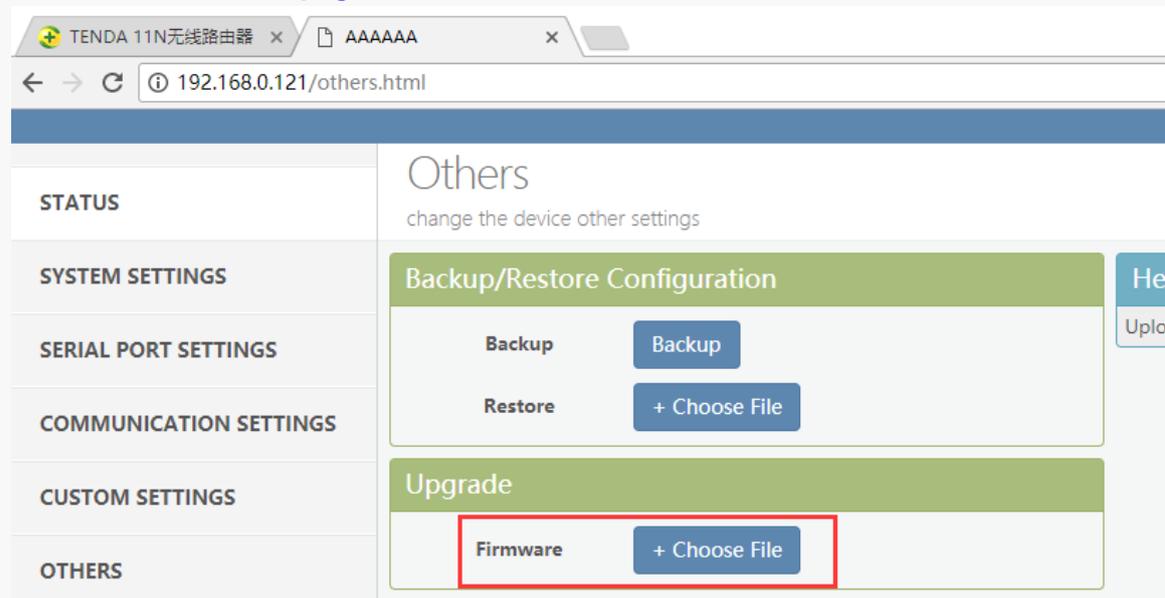
c) Network cable directly connected to the PC and equipment, use the broadcast search method to find the current static IP device to modify. Modify the PC into the same network segment and restart the device, you can use the tool to re-configure the device.



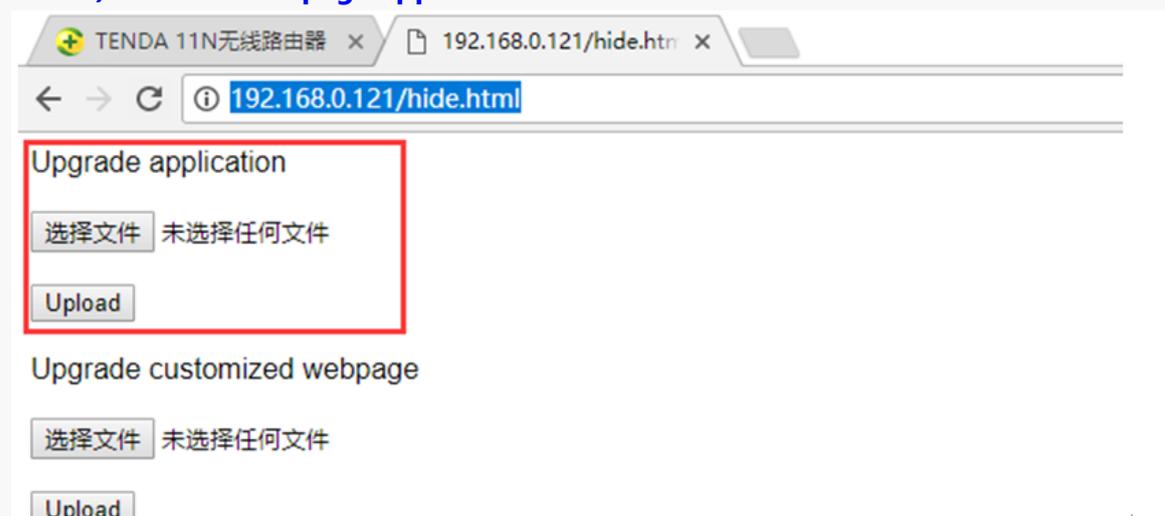
8. HOW TO UPGRADE THE PROGRAM ?

Answer : There are several ways.

a) External webpage mode.



b) Internal web page approach.



c) IOTService tools, upgrade with IOTService tools need to register IOTBridge account (see IOTService tool instructions), part of the product firmware has been stored on our server. Just log in to the account you can perform local or remote device upgrade action. Contact Hi-flying to get this support, follow-up IOTBridge will open the firmware user upload feature to facilitate the management of user-customized firmware.

I.O.T Service Management (M) Setting (C) Help (H)

Begin Stop Config Status VirPath Connected

SN	DevType	MAC Address	HostName	IP	Position	VirPath	State	SW Ver
1	AAAAAA	F0FE6B536970	Eport-HF2211	192.168.0.121	Local		Online	1.10g5
2	HF5111B	F0FE6B3DDA...	Eport-HF5111B	124.64.108.89	China.Beijing		Offline	1.10
3	HF2221	F0FE6B5DE760	Eport-HF2221	116.231.252.239	China.Shanghai	TCP-SERVER/Disconnect	Offline	1.10c
4	HF2421	F0FE6B7BD3...	Eport-HF2421	112.64.189.2			Offline	1.10d New Ver
5	E10	F0FE6B3A42FE	Eport-E10	116.231.252			Offline	1.10
6	HF5111B	F0FE6B3DDB...	Eport-HF5111B	116.231.252			Offline	1.10c
7	E10	F0FE6BA04AEF	Eport-E10	116.231.252		ENT/192.168.0.12...	Offline	1.10

Context Menu: Copy Device MAC, Device Table Filter, Refresh, Delete Selected Device, **Upgrade Firmware Selected**, Upgrade Firmware All

d) Upgrade Tools, you can use this tool to batch upgrade all devices in the LAN, upgrade applications, web pages, configuration parameters and scripts. Please contact Hi-flying for this support.

Upgrade Tool V1.5a Management Setting

Start Scan Stop Scan 测试数量: 0 成功数量: 0 失败数量: 0 清零

SN	DevType	MAC Address	IP	SW Ver	Status
1	AAAAAA	F0FE6B536970	192.168.0.121	1.10g5	

Setting

- Auto Upgrade
- Upgrad APP
- Upgrad Web
- Upgrad Cfg
- Reload
- Upgrad Script

Product Type: E10

Customer ID:

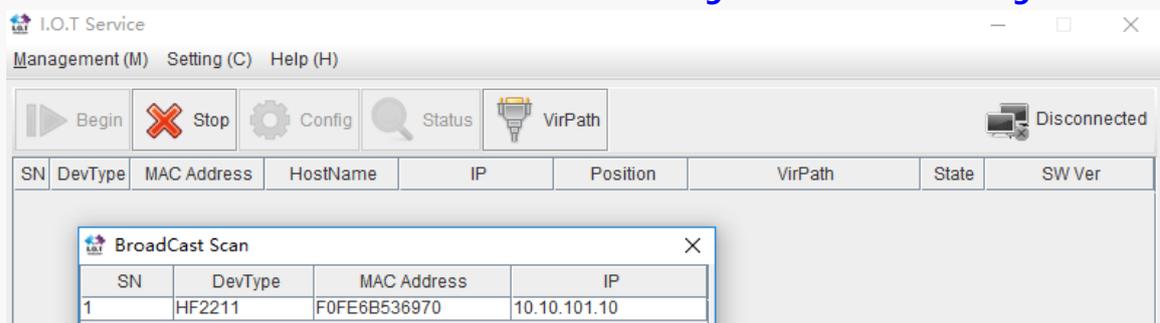
9. WHY IOTSERVICE TOOL CAN NOT FIND THE DEVICE ?

Answer : There are several possibilities.

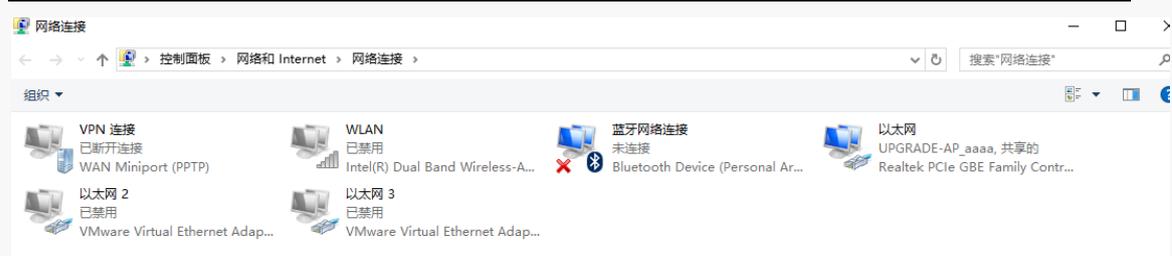
a) In the LAN environment, the device that searches for the router above the network is not supported at present. That is, the network is as shown in the following figure. The PC1 can not search the upper-level device. If the network environment itself can communicate with the external network, the PC1 can be configured remotely using IOTService. If you do not Unicom extranet, this environment can only be configured by the tool installed on the PC2.



b) LAN environment, set the IP of the device but may not be in the same network segment with the router, through IOTService broadcast search function can be modified to the same network segment and then configure.



c) LAN environment, the device IP can PING , but IOTService tools still can not search the device. Make sure the computer is enabled to only one network card, all other cards are disabled, including the virtual network adapter.



d) Remote environment, IOTService set the account information, you can see all the devices under the current account. When the device shows online state, the first double-click the device may be timeout error, you can directly double-click again to enter.

10.WHY RS232 CAN NOT COMMUNICATE ?

Answer : Check the serial port parameters, check the serial port cable, serial cable requires 2-3 cross. It is recommended to use the serial cable we provide.



Pin Number	Name	Description
2	RXD	Receive Data
3	TXD	Send Data
5	GND	GND
7	RTS	Request to Send
8	CTS	Clear to Send

11.WHY RS232 FLOW CONTROL FUNCTION CAN NOT BE USED ?

Answer : Check the serial port parameters and the serial cable. Serial cable requires 2-3 cross, 7-8 cross. The serial cable we provide is 2-3 cross, and 7-8 cross does not cross, such as the need for 7-8 cross.Please in advance contact us.

Device Setting

System User: <input type="text" value="admin"/> Password: <input type="text" value="admin"/> HostName: <input type="text" value="Eport-HF2211"/> DHCP: <input type="button" value="Enable"/> IP Address: <input type="text" value="10.10.101.10"/> Mask: <input type="text" value="255.255.255.0"/> Gate Way: <input type="text" value="10.10.101.254"/> DNS: <input type="text" value="10.10.101.254"/> Network Mode: <input type="button" value="Router"/>	SOCKET SOCKET Name: <input type="button" value="vthrough"/> Protocol: <input type="button" value="UDP-CLIENT"/> Server Addr: <input type="text" value="192.168.0.112"/> Server Port: <input type="text" value="28987"/> Local Port: <input type="text" value="0"/> Keep Alive: <input type="text" value="60"/> Time Out: <input type="text" value="0"/> Rout: <input type="button" value="netp"/> Buffer Size: <input type="text" value="1500"/> <input type="button" value="New SOCKET"/> <input type="button" value="SOCKET Del"/>	WiFi Mode: <input type="button" value="AP"/> AP SSID: <input type="text" value="HF2211_6970"/> AP Key: <input type="text"/> STA SSID: <input type="text" value="HF2211"/> STA Key: <input type="text"/> <input type="button" value="Scan"/>
UART UART No: <input type="button" value="UART 1"/> Baudrate: <input type="button" value="115200"/> Data Bits: <input type="button" value="8"/> Stop Bits: <input type="button" value="1"/> Parity: <input type="button" value="NONE"/> Flow Control: <input type="button" value="FlowCtrl"/> Buffer Size: <input type="text" value="8192"/>	LAN IP Address: <input type="text" value="10.10.100.254"/> Mask: <input type="text" value="255.255.255.0"/> DHCP: <input type="button" value="Enable"/>	<input type="button" value="Confirm"/> <input type="button" value="Cancel"/> <input type="button" value="Detail"/> <input type="button" value="Export"/> <input type="button" value="Import"/> <input type="button" value="F-Set Update"/> <input type="button" value="F-Set Clear"/> <input type="button" value="VirPath"/>

12. WHY RS232 CAN COMMUNICATE, BUT RS485 CAN NOT COMMUNICATE ?

Answer : Check the serial port parameters, RS485 communication. The serial port needs to be set to half-duplex mode, as shown below.

Device Setting

System User: <input type="text" value="admin"/> Password: <input type="text" value="admin"/> HostName: <input type="text" value="Eport-HF2211"/> DHCP: <input type="button" value="Enable"/> IP Address: <input type="text" value="10.10.101.10"/> Mask: <input type="text" value="255.255.255.0"/> Gate Way: <input type="text" value="10.10.101.254"/> DNS: <input type="text" value="10.10.101.254"/> Network Mode: <input type="button" value="Router"/>	SOCKET SOCKET Name: <input type="button" value="vthrough"/> Protocol: <input type="button" value="UDP-CLIENT"/> Server Addr: <input type="text" value="192.168.0.112"/> Server Port: <input type="text" value="28987"/> Local Port: <input type="text" value="0"/> Keep Alive: <input type="text" value="60"/> Time Out: <input type="text" value="0"/> Rout: <input type="button" value="netp"/> Buffer Size: <input type="text" value="1500"/> <input type="button" value="New SOCKET"/> <input type="button" value="SOCKET Del"/>	WiFi Mode: <input type="button" value="AP"/> AP SSID: <input type="text" value="HF2211_6970"/> AP Key: <input type="text"/> STA SSID: <input type="text" value="HF2211"/> STA Key: <input type="text"/> <input type="button" value="Scan"/>
UART UART No: <input type="button" value="UART 1"/> Baudrate: <input type="button" value="115200"/> Data Bits: <input type="button" value="8"/> Stop Bits: <input type="button" value="1"/> Parity: <input type="button" value="NONE"/> Flow Control: <input type="button" value="Half-Duplex"/> Buffer Size: <input type="text" value="8192"/>	LAN IP Address: <input type="text" value="10.10.100.254"/> Mask: <input type="text" value="255.255.255.0"/> DHCP: <input type="button" value="Enable"/>	<input type="button" value="Confirm"/> <input type="button" value="Cancel"/> <input type="button" value="Detail"/> <input type="button" value="Export"/> <input type="button" value="Import"/> <input type="button" value="F-Set Update"/> <input type="button" value="F-Set Clear"/> <input type="button" value="VirPath"/>

13. HOW TO ENABLE STA MODE ROAMING FUNCTION OF HF2211 ?

Answer : Enter the Cli command mode, and following is the command to enable

roaming function. Take effect after restart. The parameters are as follows.

Roaming: Enable / disable roaming function.

ScanRssi: scan threshold, the unit of percentage value, the current signal strength below is the set value, start the scan.

ScanInterval: scan interval, in seconds, scan for a period of time whether there is a stronger signal strength AP of the same name.

ReconnectRssi: reconnection signal strength threshold. The current signal strength is lower than ScanRssi. Start the scan, when scanning to the proportion of signal with stronger strength, the switch is connected to a new AP. The switching process may take some time.

```
EPORT/WIFI>Roaming Enable
SET-OK
EPORT/WIFI>Roaming
Roaming:Enable
ScanRssi:40
ScanInterval:5
ReconnectRssi:60
EPORT/WIFI>Roaming Enable 50 6 70
SET-OK
EPORT/WIFI>Roaming
Roaming:Enable
ScanRssi:50
ScanInterval:6
ReconnectRssi:70
```

14. HOW TO HIDE THE HF2211 AP HOTSPOT ?

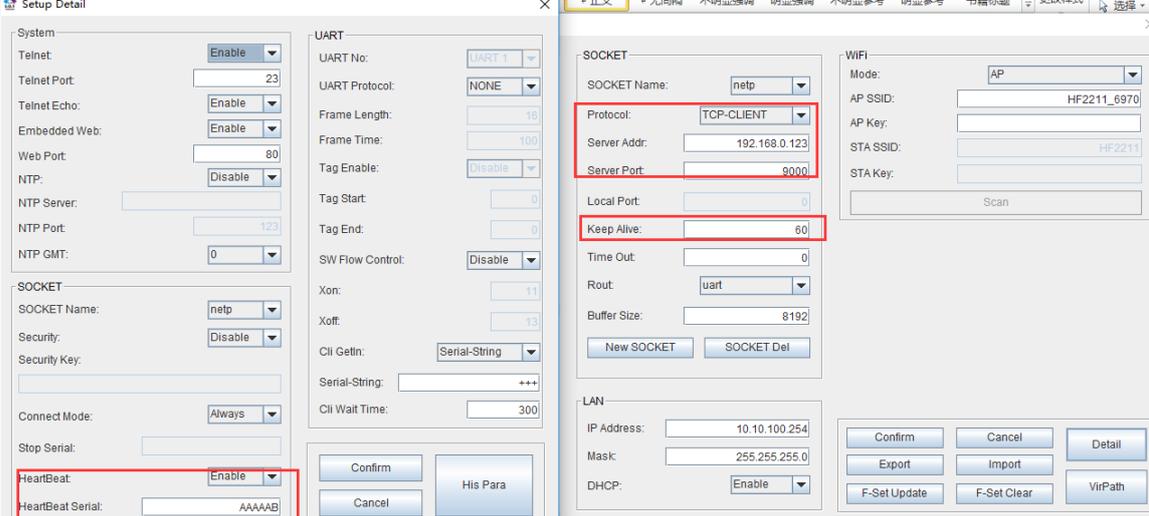
Answer : Enter Cli command mode and enable hidden SSID.

```
EPORT/WIFI>HideSSID on
SET-OK
```

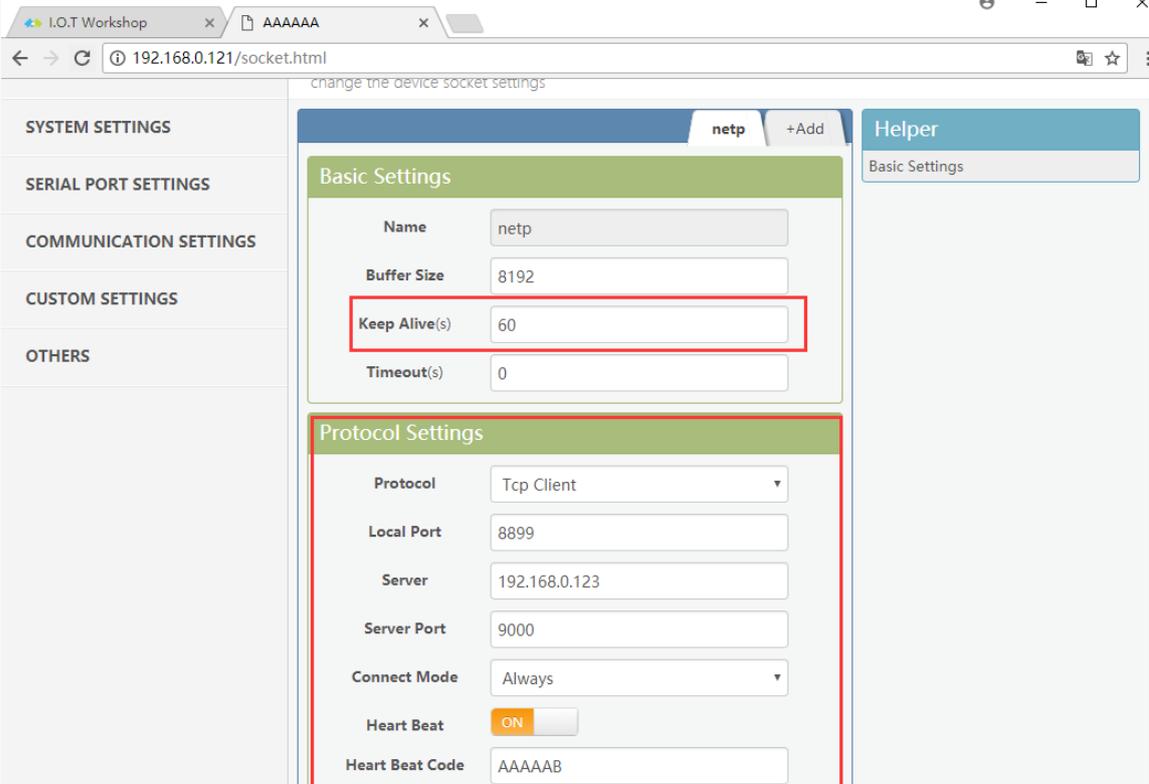
15. HOW TO SET THE HEARTBEAT PACKET (SEND DATA REGULARLY) FUNCTION ?

Answer : Through the IOTService tools, Web page settings.

a)IOTService tool, the device supports TCP client to send heartbeat packets by default, the heartbeat packet interval is keepalive value (same as keepalive packet time in the bottom).



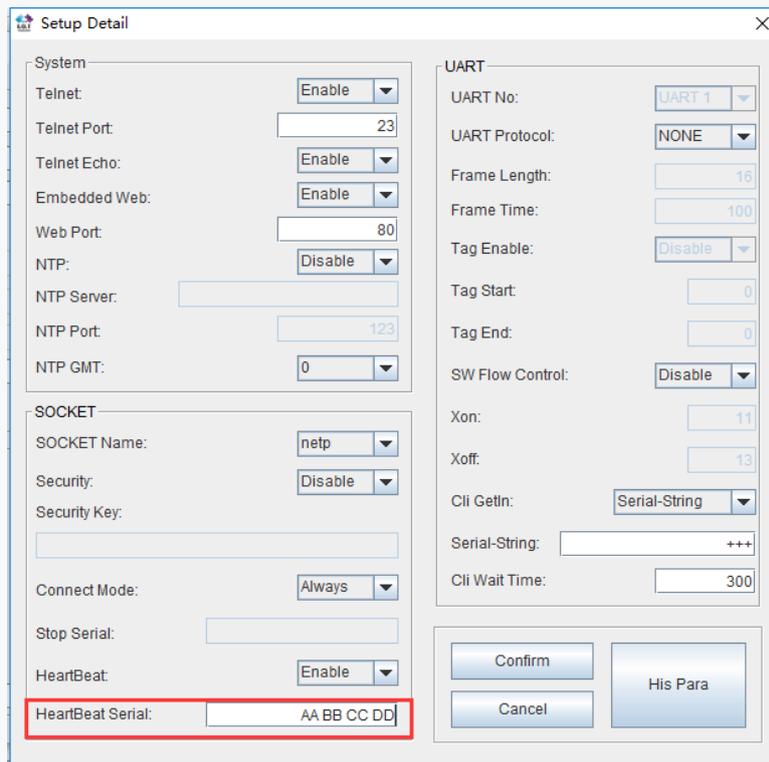
b) Web Pages



Note :

- 1、 The heartbeat packet up to 12 bytes.
- 2、 If you need to send hexadecimal data, the characters are separated by

spaces, as shown below.



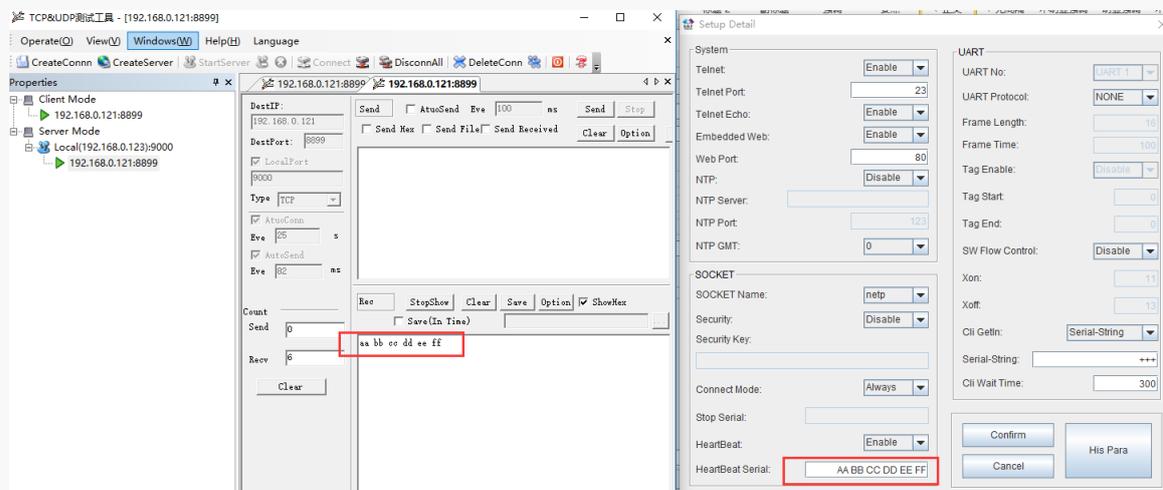
- 3、 heartbeat package function can also be achieved through the script to meet the special needs, such as the following functions can be achieved through the script. Please see "HIS script" application documentation.

A.1.Demands

When netp socket channel has conneted, serial port will send "netp connected" . " netp disconnected" when the network is shut down.

When netp Socket channel is normal, it send "hearbeat data" in every 30 seconds.

Result Show :



16. VPN MODE 1 TO MANY TESTS

Answer : Through the IOTService tools and SecureCRT tools

a) Through the serial port tool, send +++ into cli mode to open each VPN mode HF2421, and set the test VPN server address: 112.124.43.15

```

EPORT>SYS
EPORT/SYS>Network
EPORT/SYS/Network>
Show          DHCP          DNS          HostName     APN
VPN           PortForward  EthMode      Traffic      Traffic
Lan          Mode          Quit
EPORT/SYS/Network>
EPORT/SYS/Network>VPN Enable
Input NAT Server Address:112.124.43.15
Input User Name[]:hiflying
Input Password:test123
SET-OK
  
```

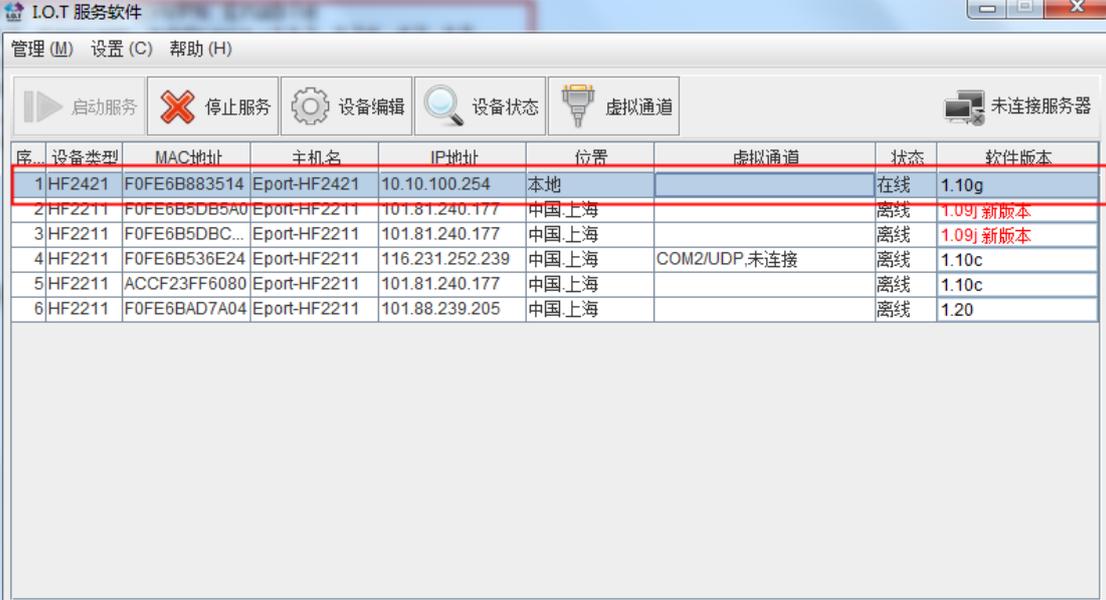
When set-ok appears, it reboots, indicating that the VPN setting is successful. The same HF2421 is also configured the same way. After the setting is successful, sys / network is queried for the following figure.

```

EPORT/SYS/NETWORK>VPN
EPORT/SYS/Network>VPN
Enable
Server:112.124.43.15
Local IP:192.168.18.4
EPORT/SYS/Network>
  
```

b) Open IOTService tools

The computer connects to the Ethernet network interface of the device 1 through the wifi or network cable of the device 1, and opens the IOTService tool to search for the device, as shown in the figure.



序号	设备类型	MAC地址	主机名	IP地址	位置	虚拟通道	状态	软件版本
1	HF2421	F0FE6B883514	Eport-HF2421	10.10.100.254	本地		在线	1.10g
2	HF2211	F0FE6B5DB5A0	Eport-HF2211	101.81.240.177	中国_上海		离线	1.09j 新版本
3	HF2211	F0FE6B5DBC...	Eport-HF2211	101.81.240.177	中国_上海		离线	1.09j 新版本
4	HF2211	F0FE6B536E24	Eport-HF2211	116.231.252.239	中国_上海	COM2/UDP,未连接	离线	1.10c
5	HF2211	ACCF23FF6080	Eport-HF2211	101.81.240.177	中国_上海		离线	1.10c
6	HF2211	F0FE6BAD7A04	Eport-HF2211	101.88.239.205	中国_上海		离线	1.20

Then enter the device editing interface, set the device 1 as a server.

连接

连接名称: netp

协议: TCP-SERVER

服务器端地址: 0.0.0.0

服务器端口号: 0

本地端口号: 8899

TCP保活间隔: 60

TCP接收超时: 0

连接到: uart1

缓冲区大小: 8192

新建连接 删除连接

Settings the device 2 as follow (at this time, the computer is connected to the wifi or Ethernet port of the device 2, same as step b), and use it as a client

连接

连接名称: netp

协议: TCP-CLIENT

服务器端地址: 192.168.18.2

服务器端口号: 8899

本地端口号: 0

TCP保活间隔: 60

TCP接收超时: 0

连接到: uart2

缓冲区大小: 8192

新建连接 删除连接

After setting, restart the HF2421 and view the information via SecureCRT

The server shows the client IP can be successful when successful connection, you can carry out transparent transmission of data.

```

===SOCK Status===
SOCK Name:netp
State:Connected
Client IP:192.168.18.3
Recv Bytes:0    Recv Frames:0
Send Bytes:0    Send Frames:0
Failed Bytes:0  Failed Frames:0
  
```

The client shows that it is connected and reads the correct Server ip

```

===SOCK Status===
SOCK Name:netp
State:Connected
Server IP:192.168.18.2
Recv Bytes:32  Recv Frames:10
Send Bytes:14  Send Frames:5
Failed Bytes:0  Failed Frames:0

===WIFI Status===
Mode:AP
AP SSID:HF2421_D408
  
```

This two devices through the serial port to each other for data transmission.

(Note: One server can allow multiple client devices to connect, enabling one-to-many communication.)

17. HW TO MAKE IOTSERVICE START AUTOMATICALLY?

Answer :

a) Win7&10: Enter into the following directory:

C:\ProgramData\Microsoft\Windows\Start Menu\Programs\Startup.

b) Put IOTService startup icon into this directory.



